

Sean Hower

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Objective	Business analyst, product analyst		
Qualifications	<ul style="list-style-type: none">• Adapts easily to rapidly changing environments• Coordinates cross-departmental resources across the SDLC• Learns new concepts, processes, and techniques rapidly• Operates both independently and as part of a team• Optimizes existing processes• Seeks out challenges		
Skills	General <ul style="list-style-type: none">• UML• Data modeling• SDLC• Ethnographic research and contextual inquiry• Usability and persona• Object-oriented design• Pattern development• Web design• Writing• Editing• Interviewing• Desktop publishing• Template development• Section 508, WCAG, WAI• Anthropology• Linguistics	Technology <ul style="list-style-type: none">• HTML• XHTML• CSS• XML• XSL/T• Apache Forrest• DocBook• DOM• JavaScript• VB.NET• SQL• Relational Databases• .NET framework	Software <ul style="list-style-type: none">• FrameMaker• InDesign• Microsoft Office• OpenOffice.org• XML Spy• Photoshop• GIMP• Visio• RoboHelp• WebWorks• ForeHelp• Dreamweaver• WebMatrix• Visual Source Safe• JIRA• Visual Studio .NET• SnagIt• Camtasia
Experience	Business Analyst Infor Public Sector (acquired Hansen) June 2007 - present	<ul style="list-style-type: none">• Continued performing tasks similar to product analyst role• Member SDLC committee	
	Product Analyst Hansen Information Apr 2007 – June 2007	<ul style="list-style-type: none">• Initiated and led company-wide usability policies• Led development of design patterns• Collaborated with other product analysts to develop and refine entire SDLC• Gathered business requirements for software changes• Coordinated cross-departmental resources to complete software changes• Collaborated with other departments to improve their internal processes	

	<p>Business Analyst Hansen Information Apr 2006 – Apr 2007</p>	<ul style="list-style-type: none"> • Initiated and led usability policies within business unit • Collaborated with other business analysts to develop and refine requirements process • Gathered business requirements for software changes
	<p>Senior Technical Writer InfoPros Feb 2006 – Apr 2006</p>	<ul style="list-style-type: none"> • Wrote and edited a variety of materials, including Web content, RFPs, technical documentation, and press releases • Implemented an online help system
	<p>Senior Technical Writer Unify Corporation May 2005 – Feb 2006</p>	<ul style="list-style-type: none"> • Implemented an online help system • Converted DocBook, Apache Forrest, RoboHelp, and Word documents to FrameMaker and WebWorks
	<p>Technical Writer Hansen Information Nov 2000 – May 2005</p>	<ul style="list-style-type: none"> • Researched, designed, and produced online help and print documents for e-government solutions • Researched, designed, and produced user guides, training manuals, installation procedures, configuration procedures, SDK and API, ERDs, white papers, and case studies for e-government mobile, server, and database solutions • Researched and produced XML-based implementation for online help incorporating XSL and JavaScript • Translated interface into Japanese for demonstrations
	<p>Technical Writer Play Inc. Jun 1999 – Nov 2000</p>	<ul style="list-style-type: none"> • Researched, designed, and produced print manual for 3D graphics software • Researched, designed, and produced online help for 3D graphics software and content packs • Researched and produced hardware design specs • Translated Japanese text for character generator
Interests	<ul style="list-style-type: none"> • Writing and publishing • Web development • 3D graphics, digital art, graphic art • Anthropology, linguistics, psychology, behavioral economics 	
Education	<p>American River College 2005 – 2006</p>	<ul style="list-style-type: none"> • Computer and programming classes • Business classes
	<p>University of Kansas 1994 – 1999</p>	<p>BA in anthropology and linguistics</p> <ul style="list-style-type: none"> • Member Phi Beta Kappa honors society • Graduated top 10% with honors in anthropology • Designed, researched, and produced undergraduate honors thesis in anthropology • Japanese language, culture, and society