

# Sean Hower

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<b>Objective</b>	Business analyst, product analyst		
<b>Qualifications</b>	<ul style="list-style-type: none"><li>• Adapts easily to rapidly changing environments</li><li>• Coordinates cross-departmental resources across the SDLC</li><li>• Learns new concepts, processes, and techniques rapidly</li><li>• Operates both independently and as part of a team</li><li>• Optimizes existing processes</li><li>• Seeks out challenges</li></ul>		
<b>Skills</b>	<b>General</b> <ul style="list-style-type: none"><li>• UML</li><li>• Data modeling</li><li>• SDLC</li><li>• Ethnographic research and contextual inquiry</li><li>• Usability and persona</li><li>• Object-oriented design</li><li>• Pattern development</li><li>• Web design</li><li>• Writing</li><li>• Editing</li><li>• Interviewing</li><li>• Desktop publishing</li><li>• Template development</li><li>• Section 508, WCAG, WAI</li><li>• Anthropology</li><li>• Linguistics</li></ul>	<b>Technology</b> <ul style="list-style-type: none"><li>• HTML</li><li>• XHTML</li><li>• CSS</li><li>• XML</li><li>• XSL/T</li><li>• Apache Forrest</li><li>• DocBook</li><li>• DOM</li><li>• JavaScript</li><li>• VB.NET</li><li>• SQL</li><li>• Relational Databases</li><li>• .NET framework</li></ul>	<b>Software</b> <ul style="list-style-type: none"><li>• FrameMaker</li><li>• InDesign</li><li>• Microsoft Office</li><li>• OpenOffice.org</li><li>• XML Spy</li><li>• Photoshop</li><li>• GIMP</li><li>• Visio</li><li>• RoboHelp</li><li>• WebWorks</li><li>• ForeHelp</li><li>• Dreamweaver</li><li>• WebMatrix</li><li>• Visual Source Safe</li><li>• JIRA</li><li>• Visual Studio .NET</li><li>• SnagIt</li><li>• Camtasia</li></ul>
<b>Experience</b>	<b>Business Analyst</b> Infor Public Sector (acquired Hansen) June 2007 - present	<ul style="list-style-type: none"><li>• Continued performing tasks similar to product analyst role</li><li>• Member SDLC committee</li></ul>	
	<b>Product Analyst</b> Hansen Information Apr 2007 – June 2007	<ul style="list-style-type: none"><li>• Initiated and led company-wide usability policies</li><li>• Led development of design patterns</li><li>• Collaborated with other product analysts to develop and refine entire SDLC</li><li>• Gathered business requirements for software changes</li><li>• Coordinated cross-departmental resources to complete software changes</li><li>• Collaborated with other departments to improve their internal processes</li></ul>	

	<p><b>Business Analyst</b> Hansen Information Apr 2006 – Apr 2007</p>	<ul style="list-style-type: none"> <li>• Initiated and led usability policies within business unit</li> <li>• Collaborated with other business analysts to develop and refine requirements process</li> <li>• Gathered business requirements for software changes</li> </ul>
	<p><b>Senior Technical Writer</b> InfoPros Feb 2006 – Apr 2006</p>	<ul style="list-style-type: none"> <li>• Wrote and edited a variety of materials, including Web content, RFPs, technical documentation, and press releases</li> <li>• Implemented an online help system</li> </ul>
	<p><b>Senior Technical Writer</b> Unify Corporation May 2005 – Feb 2006</p>	<ul style="list-style-type: none"> <li>• Implemented an online help system</li> <li>• Converted DocBook, Apache Forrest, RoboHelp, and Word documents to FrameMaker and WebWorks</li> </ul>
	<p><b>Technical Writer</b> Hansen Information Nov 2000 – May 2005</p>	<ul style="list-style-type: none"> <li>• Researched, designed, and produced online help and print documents for e-government solutions</li> <li>• Researched, designed, and produced user guides, training manuals, installation procedures, configuration procedures, SDK and API, ERDs, white papers, and case studies for e-government mobile, server, and database solutions</li> <li>• Researched and produced XML-based implementation for online help incorporating XSL and JavaScript</li> <li>• Translated interface into Japanese for demonstrations</li> </ul>
	<p><b>Technical Writer</b> Play Inc. Jun 1999 – Nov 2000</p>	<ul style="list-style-type: none"> <li>• Researched, designed, and produced print manual for 3D graphics software</li> <li>• Researched, designed, and produced online help for 3D graphics software and content packs</li> <li>• Researched and produced hardware design specs</li> <li>• Translated Japanese text for character generator</li> </ul>
<b>Interests</b>	<ul style="list-style-type: none"> <li>• Writing and publishing</li> <li>• Web development</li> <li>• 3D graphics, digital art, graphic art</li> <li>• Anthropology, linguistics, psychology</li> <li>• Japanese language, culture, and society</li> </ul>	
<b>Education</b>	<p><b>American River College</b> 2005 – 2006</p>	<ul style="list-style-type: none"> <li>• Computer and programming classes</li> <li>• Business classes</li> </ul>
	<p><b>University of Kansas</b> 1994 – 1999</p>	<p>BA in anthropology and linguistics</p> <ul style="list-style-type: none"> <li>• Member Phi Beta Kappa honors society</li> <li>• Graduated top 10% with honors in anthropology</li> <li>• Designed, researched, and produced undergraduate honors thesis in anthropology</li> <li>• Japanese language, culture, and society</li> </ul>