

Sean Hower

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Objective	Writer, editor, business analyst, consultant		
Qualifications	<ul style="list-style-type: none">• 10 years of technical-writing and business-analysis experience• Business, public sector, and technical domain knowledge• Large document production• End-to-end software development procedures and coordination• Interview and research techniques, including industry standards and anthropology• Digital graphics, layout, and design for documentation, Web sites, and software applications• Self-starter who thrives in dynamic environments• Quickly acquires new skills• Excels as both an individual contributor and as a member of a team		
Key Accomplishments	<ul style="list-style-type: none">• Researched and documented numerous city, county, and corporate business processes• Established policies and procedures for documentation departments• Designed and led company-wide development process, usability, and design pattern standards• Researched, designed, and produced technical manuals, online help, user guides, training materials, white papers, case studies, release notes, installation and configuration guides, and test procedures• Coordinated cross-departmental resources to complete software changes• Key contributor to GUI design for large government ERP solution• Published industry-related articles		
Skills	General <ul style="list-style-type: none">• Writing• Editing• Interviewing• Desktop publishing• Web design• Template development• UML• Section 508, WCAG, WAI• Data modeling• Ethnographic research and contextual inquiry• Usability and persona• Object-oriented design• Pattern development• SDLC• Anthropology• Linguistics	Technology <ul style="list-style-type: none">• HTML• XHTML• CSS• XML• XSL/T• Apache Forrest• DocBook• DOM• JavaScript• VB.NET• SQL• Relational Databases• .NET framework	Software <ul style="list-style-type: none">• FrameMaker• InDesign• Microsoft Office• OpenOffice.org• XML Spy• Photoshop• GIMP• Visio• RoboHelp• WebWorks• ForeHelp• Dreamweaver• WebMatrix• Visual Source Safe• JIRA• Visual Studio .NET• SnagIt• Camtasia

Interests	<ul style="list-style-type: none"> • Writing and publishing • Web development • 3D graphics, digital art, graphic art • Anthropology, linguistics, psychology, behavioral economics 	
Education	American River College 2005 – 2006	<ul style="list-style-type: none"> • Computer and programming classes • Business classes
	University of Kansas 1994 – 1999	BA in anthropology and linguistics <ul style="list-style-type: none"> • Member Phi Beta Kappa honors society • Graduated top 10% with honors in anthropology • Designed, researched, and produced undergraduate honors thesis in anthropology • Japanese language, culture, and society