

# Sean Hower

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<b>Objective</b>	Writer, editor, business analyst, consultant		
<b>Qualifications</b>	<ul style="list-style-type: none"><li>• 10 years of technical-writing and business-analysis experience</li><li>• Business, public sector, and technical domain knowledge</li><li>• Large document production</li><li>• End-to-end software development procedures and coordination</li><li>• Interview and research techniques, including industry standards and anthropology</li><li>• Digital graphics, layout, and design for documentation, Web sites, and software applications</li><li>• Self-starter who thrives in dynamic environments</li><li>• Quickly acquires new skills</li><li>• Excels as both an individual contributor and as a member of a team</li></ul>		
<b>Key Accomplishments</b>	<ul style="list-style-type: none"><li>• Researched and documented numerous city, county, and corporate business processes</li><li>• Established policies and procedures for documentation departments</li><li>• Designed and led company-wide development process, usability, and design pattern standards</li><li>• Researched, designed, and produced technical manuals, online help, user guides, training materials, white papers, case studies, release notes, installation and configuration guides, and test procedures</li><li>• Coordinated cross-departmental resources to complete software changes</li><li>• Key contributor to GUI design for large government ERP solution</li><li>• Published industry-related articles</li></ul>		
<b>Skills</b>	<b>General</b> <ul style="list-style-type: none"><li>• Writing</li><li>• Editing</li><li>• Interviewing</li><li>• Desktop publishing</li><li>• Web design</li><li>• Template development</li><li>• UML</li><li>• Section 508, WCAG, WAI</li><li>• Data modeling</li><li>• Ethnographic research and contextual inquiry</li><li>• Usability and persona</li><li>• Object-oriented design</li><li>• Pattern development</li><li>• SDLC</li><li>• Anthropology</li><li>• Linguistics</li></ul>	<b>Technology</b> <ul style="list-style-type: none"><li>• HTML</li><li>• XHTML</li><li>• CSS</li><li>• XML</li><li>• XSL/T</li><li>• Apache Forrest</li><li>• DocBook</li><li>• DOM</li><li>• JavaScript</li><li>• VB.NET</li><li>• SQL</li><li>• Relational Databases</li><li>• .NET framework</li></ul>	<b>Software</b> <ul style="list-style-type: none"><li>• FrameMaker</li><li>• InDesign</li><li>• Microsoft Office</li><li>• OpenOffice.org</li><li>• XML Spy</li><li>• Photoshop</li><li>• GIMP</li><li>• Visio</li><li>• RoboHelp</li><li>• WebWorks</li><li>• ForeHelp</li><li>• Dreamweaver</li><li>• WebMatrix</li><li>• Visual Source Safe</li><li>• JIRA</li><li>• Visual Studio .NET</li><li>• SnagIt</li><li>• Camtasia</li></ul>

<b>Interests</b>	<ul style="list-style-type: none"> <li>• Writing and publishing</li> <li>• Web development</li> <li>• 3D graphics, digital art, graphic art</li> <li>• Anthropology, linguistics, psychology</li> <li>• Japanese language, culture, and society</li> </ul>	
<b>Education</b>	<b>American River College</b> 2005 – 2006	<ul style="list-style-type: none"> <li>• Computer and programming classes</li> <li>• Business classes</li> </ul>
	<b>University of Kansas</b> 1994 – 1999	BA in anthropology and linguistics <ul style="list-style-type: none"> <li>• Member Phi Beta Kappa honors society</li> <li>• Graduated top 10% with honors in anthropology</li> <li>• Designed, researched, and produced undergraduate honors thesis in anthropology</li> <li>• Japanese language, culture, and society</li> </ul>