

Sean Hower

916-396-0380

sean-hower@sean-hower.com

<http://www.sean-hower.com>

<http://www.linkedin.com/in/seanhower>

Objective	Technical communicator		
Qualifications	<ul style="list-style-type: none">Adapts easily to rapidly changing environmentsCommunicates successfully with all stake holders within the SDLCLearns new concepts, processes, and techniques rapidlyOperates both independently and as part of a teamOptimizes existing processesSeeks out challenges		
Skills	General <ul style="list-style-type: none">WritingEditingInterviewingDesktop publishingWeb designTemplate developmentUMLSection 508, WCAG, WAIData modelingEthnographic research and contextual inquiryUsability and personaObject-oriented designPattern developmentSDLCAnthropologyLinguistics	Technology <ul style="list-style-type: none">HTMLXHTMLCSSXMLXSL/TApache ForrestDocBookDOMJavaScriptVB.NETSQLRelational Databases.NET framework	Software <ul style="list-style-type: none">FrameMakerInDesignMicrosoft OfficeOpenOffice.orgXML SpyPhotoshopGIMPVisioRoboHelpWebWorksForeHelpDreamweaverWebMatrixVisual Source SafeJIRAVisual Studio .NETSnagItCamtasia
Experience	Business Analyst/ Product Analyst Infor Public Sector/Hansen (acquired by Infor) Apr 2006 – present (Infor acquired Hansen)	<ul style="list-style-type: none">Collaborated with other business analysts to develop and refine requirements processCollaborated with other business analysts to develop and refine entire SDLCGathered business requirements for software changesInitiated and led company-wide usability standardsInitiated and led company-wide design patternsCoordinated cross-departmental resources to complete software changesCollaborated with other departments to improve their internal processesMember SDLC committee	
	Senior Technical Writer InfoPros Feb 2006 – Apr 2006	<ul style="list-style-type: none">Wrote and edited a variety of materials, including Web content, RFPs, technical documentation, and press releasesImplemented an online help system	

	<p>Senior Technical Writer Unify Corporation May 2005 – Feb 2006</p>	<ul style="list-style-type: none"> • Implemented an online help system • Converted DocBook, Apache Forrest, RoboHelp, and Word documents to FrameMaker and WebWorks
	<p>Technical Writer Hansen Information Nov 2000 – May 2005</p>	<ul style="list-style-type: none"> • Researched, designed, and produced online help and print documents for e-government solutions • Researched, designed, and produced user guides, training manuals, installation procedures, configuration procedures, SDK and API, ERDs, white papers, and case studies for e-government mobile, server, and database solutions • Researched and produced XML-based implementation for online help incorporating XSL and JavaScript • Translated interface into Japanese for demonstrations
	<p>Technical Writer Play Inc. Jun 1999 – Nov 2000</p>	<ul style="list-style-type: none"> • Researched, designed, and produced print manual for 3D graphics software • Researched, designed, and produced online help for 3D graphics software and content packs • Researched and produced hardware design specs • Translated Japanese text for character generator
Interests	<ul style="list-style-type: none"> • Writing and publishing • Web development • 3D graphics, digital art, graphic art • Anthropology, linguistics, psychology, behavioral economics 	
Education	<p>American River College 2005 – 2006</p>	<ul style="list-style-type: none"> • Computer and programming classes • Business classes
	<p>University of Kansas 1994 – 1999</p>	<p>BA in anthropology and linguistics</p> <ul style="list-style-type: none"> • Member Phi Beta Kappa honors society • Graduated top 10% with honors in anthropology • Designed, researched, and produced undergraduate honors thesis in anthropology • Japanese language, culture, and society