

Sean Hower

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Objective	Technical communicator		
Qualifications	<ul style="list-style-type: none">• Adapts easily to rapidly changing environments• Communicates successfully with all stake holders within the SDLC• Learns new concepts, processes, and techniques rapidly• Operates both independently and as part of a team• Optimizes existing processes• Seeks out challenges		
Skills	General <ul style="list-style-type: none">• Writing• Editing• Interviewing• Desktop publishing• Web design• Template development• UML• Section 508, WCAG, WAI• Data modeling• Ethnographic research and contextual inquiry• Usability and persona• Object-oriented design• Pattern development• SDLC• Anthropology• Linguistics	Technology <ul style="list-style-type: none">• HTML• XHTML• CSS• XML• XSL/T• Apache Forrest• DocBook• DOM• JavaScript• VB.NET• SQL• Relational Databases• .NET framework	Software <ul style="list-style-type: none">• FrameMaker• Microsoft Office• OpenOffice.org• XML Spy• Photoshop• GIMP• Visio• RoboHelp• WebWorks• ForeHelp• Homesite• Dreamweaver• WebMatrix• Visual Source Safe• Visual Studio .NET• SnagIt• Crystal Reports
Experience	Business Analyst/ Product Analyst Infor Public Sector/Hansen (acquired by Infor) Apr 2006 – present (Infor acquired Hansen)	<ul style="list-style-type: none">• Collaborated with other business analysts to develop and refine requirements process• Collaborated with other business analysts to develop and refine entire SDLC• Gathered business requirements for software changes• Initiated and led company-wide usability standards• Initiated and led company-wide design patterns• Coordinated cross-departmental resources to complete software changes• Collaborated with other departments to improve their internal processes• Member SDLC committee	
	Senior Technical Writer InfoPros Feb 2006 – Apr 2007	<ul style="list-style-type: none">• Wrote and edited a variety of materials, including Web content, RFPs, technical documentation, and press releases• Implemented an online help system	

	<p>Senior Technical Writer Unify Corporation May 2005 – Feb 2006</p>	<ul style="list-style-type: none"> • Implemented an online help system • Converted DocBook, Apache Forrest, RoboHelp, and Word documents to FrameMaker and WebWorks
	<p>Technical Writer Hansen Information Nov 2000 – May 2005</p>	<ul style="list-style-type: none"> • Researched, designed, and produced online help and print documents for e-government solutions • Researched, designed, and produced user guides, training manuals, installation procedures, configuration procedures, SDK and API, ERDs, white papers, and case studies for e-government mobile, server, and database solutions • Researched and produced XML-based implementation for online help incorporating XSL and JavaScript • Translated interface into Japanese for demonstrations
	<p>Technical Writer Play Inc. Jun 1999 – Nov 2000</p>	<ul style="list-style-type: none"> • Researched, designed, and produced print manual for 3D graphics software • Researched, designed, and produced online help for 3D graphics software and content packs • Researched and produced hardware design specs • Translated Japanese text for character generator
<p>Interests</p>	<ul style="list-style-type: none"> • Writing and publishing • Web development • 3D graphics, digital art, graphic art • Anthropology, linguistics, psychology • Japanese language, culture, and society 	
<p>Education</p>	<p>American River College 2005 – 2006</p>	<ul style="list-style-type: none"> • Computer and programming classes • Business classes
	<p>University of Kansas 1994 – 1999</p>	<p>BA in anthropology and linguistics</p> <ul style="list-style-type: none"> • Member Phi Beta Kappa honors society • Graduated top 10% with honors in anthropology • Designed, researched, and produced undergraduate honors thesis in anthropology • Japanese language, culture, and society